

Senior LinkAge Resource Specialist Openings

Central Minnesota Council on Aging is committed to maintaining the highest level of independence of older people by developing and coordinating community care, reducing isolation, and improving access to services.

Discover how you can be a valuable part of our team, working towards the well-being of our aging community.

Due to expansion, Central Minnesota Council on Aging is seeking two full-time (Monday-Friday, from 8:00 am – 4:30 pm) Senior LinkAge Line Resource Specialists. In this role you will assist older adults and their families primarily through taking inbound calls on the Senior LinkAge Line, a free statewide resource service. As a Resource Specialist you will also be trained to provide expert Medicare and benefits counseling to help navigate the options available.

Key Responsibilities

- Provide phone assistance to older adults and their families to evaluate their needs and connect them to community services and resources.
- Research service options and share information to offer comprehensive, objective support to clients regarding long-term care services, housing options, caregiver support, home services, and other public benefits.
- Provide advocacy or referral on behalf of a caller if required to obtain needed services.
- Provide information and education on the topic of Medicare and health insurance.

Qualifications

- Bachelor's degree in social work, gerontology, nursing, or a related human service field.
- Preferably 2 or more years of professional experience in social services, such as long-term care, health care, social services, or lead agency settings.

Location

These positions will be based at our office in St. Cloud, MN, with a flexible hybrid work arrangement. Alternatively, the role can be fully remote for candidates residing more than 45 miles from the office.

Starting Salary Range: \$53,100 - \$59,446 annually

Benefits

- Vacation
- Sick pay
- Paid holidays
- 403b retirement
- Health insurance
- Health savings account

Join Our Team

This role provides a unique opportunity to make a difference in the lives of older adults, enabling them to age gracefully and maintain their independence. If you meet the qualifications and are passionate about improving the quality of life for older adults, we encourage you to apply.

Send cover letter and resume to: Lori Vrolson, Central Minnesota Council on Aging, 3333 West Division Street, Suite 217, St. Cloud, MN 56301 or lori.vrolson@cmcoa.org

We are an Equal Opportunity Employer M/F/D/V/SO